

# **Failure of conductance quantization in two-dimensional topological insulators due to non-magnetic impurities**

Pietro Novelli<sup>2,3</sup>, Fabio Taddei<sup>1</sup>, Andre K. Geim<sup>4</sup>, and Marco Polini<sup>2,4</sup>

<sup>1</sup>*NEST, Istituto Nanoscienze-CNR & Scuola Normale Superiore, Piazza dei Cavalieri, 7, I-56126, Pisa, Italy*

<sup>2</sup>*Istituto Italiano di Tecnologia, Graphene Labs, Via Morego 30, I-16163 Genova, Italy*

<sup>3</sup>*NEST, Scuola Normale Superiore, I-56126 Pisa, Italy*

<sup>4</sup>*School of Physics & Astronomy, University of Manchester, Oxford Road, Manchester M13 9PL, United Kingdom*

Despite topological protection and the absence of magnetic impurities, two-dimensional topological insulators display quantized conductance only in surprisingly short channels, which can be as short as 100 nm for atomically-thin materials. We show that the combined action of short-range non-magnetic impurities located near the edges and onsite electron-electron interactions effectively creates non-collinear magnetic scatterers, and, hence, results in strong back-scattering. The mechanism causes deviations from quantization even at zero temperature and for a modest strength of electron-electron interactions. Our theory provides a straightforward conceptual framework to explain experimental results, especially those in atomically-thin crystals, plagued with short-range edge disorder.